

MICHIGAN'S JUDICIARY

21ST CENTURY JUSTICE
19TH CENTURY SYSTEM



Local funding and a complicated structure make reforming Michigan's judiciary difficult. Despite this challenge, grass-roots reforms have helped drive change and make the gears move more swiftly and smoothly, improving service to the public.

560 LOCAL TRIAL COURT JUDGES



242 LOCAL TRIAL COURTS



20 DIFFERENT CASE MANAGEMENT SYSTEMS



165 LOCAL FUNDING UNITS



150 DIFFERENT COMPUTER SYSTEMS



83 COUNTY CLERKS WHO ARE NOT JUDICIAL EMPLOYEES



STATE POPULATION: 9,922,576



CASES FILED IN 2015: 3,178,620



TAKE A LOOK AT WHAT WE'VE ACCOMPLISHED

ONLINE INFORMATION
AND SOCIAL MEDIA

ONE COURT OF JUSTICE WEBSITE

courts.mi.gov

STATE COURT
ADMINISTRATIVE OFFICE

courts.mi.gov/scao



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DRIVING CHANGE

TO IMPROVE SERVICE TO THE PUBLIC

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2016 ANNUAL REPORT



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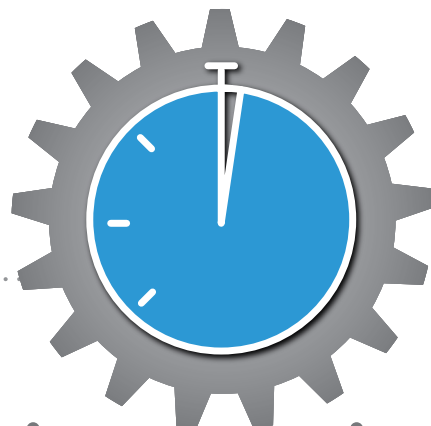
MEASURING PERFORMANCE TO IMPROVE OUTCOMES

Michigan is leading the nation in measuring performance, analyzing metrics, and using data to drive the adoption of best practices that improve results.

96%

OF TRIAL COURT CASES ARE CONCLUDED WITHIN TIME GUIDELINES

AND OF **100,000** COURT USERS SURVEYED 2013-16...



93%

SAID THEY WERE TREATED WITH COURTESY AND RESPECT

86%

WERE ABLE TO GET THEIR BUSINESS DONE IN A REASONABLE AMOUNT OF TIME

82%

THOUGHT THEIR CASE WAS HANDLED FAIRLY

185

DRUG, SOBRIETY, VETERANS, AND MENTAL HEALTH COURTS REACH OF MICHIGAN'S POPULATION SAVING LIVES AND STRENGTHENING COMMUNITIES

97%

SAVING LIVES AND STRENGTHENING COMMUNITIES



PARTICIPANTS IN DRUG & MENTAL HEALTH COURTS ARE **2 TIMES LESS** LIKELY TO REOFFEND



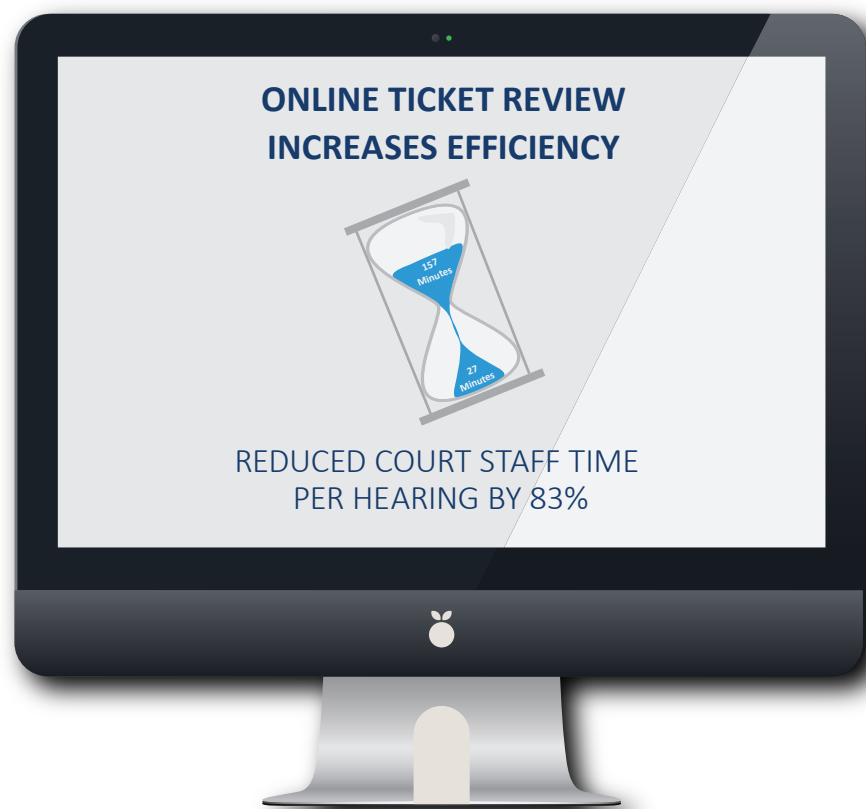
MICHIGAN IS A NATIONAL LEADER WITH **25 VETERANS** TREATMENT COURTS

31% **8%**

Unemployment among treatment court graduates is reduced, on average, **by 74%**

IMPLEMENTING NEW TECHNOLOGY TO INCREASE EFFICIENCY & IMPROVE ACCESS

Implementing technology helps Michigan courts increase access and convenience while improving efficiency and service to the public.



FUTURE STATEWIDE **CASE E-FILING** WILL SAVE TIME & MONEY



ONLINE TICKET PAYMENTS AND TICKET REVIEW GIVE THE PUBLIC MORE OPTIONS



IMPROVED AVAILABILITY OF **CURRENT CASE INFORMATION** HAS INCREASED EFFICIENCY



MICHIGANLEGALHELP.ORG HAS ASSISTED OVER **2,000,000 PEOPLE** WITH A VARIETY OF LEGAL QUESTIONS

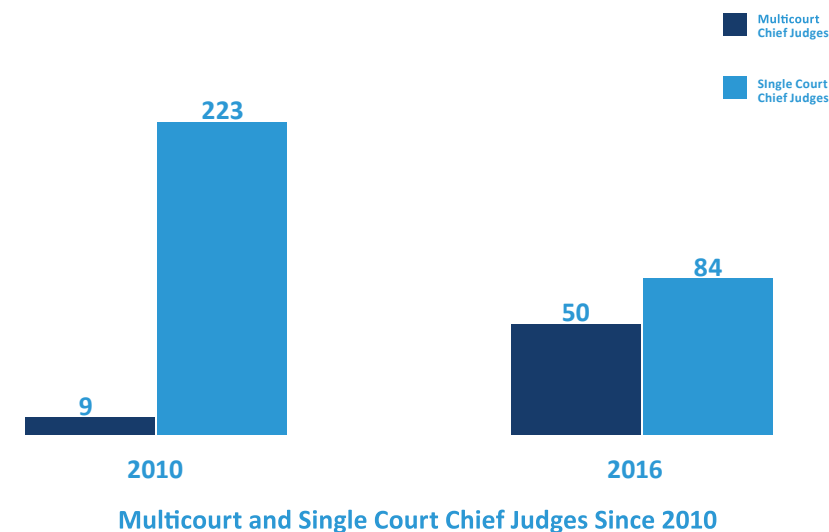


800 VIRTUAL COURTROOMS SAVE **\$4,800,000** ANNUALLY IN TRANSPORT COSTS

REENGINEERING COURTS TO STREAMLINE OPERATIONS & SAVE MONEY

The goal of Michigan's judiciary is to be the best possible steward of tax dollars by reengineering court processes, sharing resources, and balancing workloads to cut costs and improve service.

MORE MULTICOURT CHIEF JUDGES REDUCE BUREAUCRACY, IMPROVE STEWARDSHIP



EVERY COURT IN MI IS **STREAMLINING & REFORMING OPERATIONS** TO IMPROVE SERVICE AND USE OF RESOURCES



16 BUSINESS COURTS IMPROVED **CONSISTENCY** AND **TIMELINESS** OF CASE OUTCOMES



ONE-THIRD OF CHIEF JUDGES PRESIDE OVER **MULTIPLE COURTS**



REGIONALIZING TREATMENT COURTS IS **EXPANDING ACCESS** TO MORE COMMUNITIES



RIGHTSIZING THE JUDICIARY IS TRIMMING **26 JUDGES**, SAVING **\$15,000,000** SINCE 2011

